

Position Description

Position Title:	Philanthropy Coordinator	Direct Reports:	None
Department:	Philanthropy	Classification:	Non-Exempt
Location:	Kent County	Position Status:	Full Time
Reports To:	Sr. Director of Philanthropy	Approved Date:	
		Revision Date:	

Position Summary:

The Philanthropy Coordinator supports the Philanthropy department including grants process, mail intake, gift acknowledgement letters, database maintenance, event support & sponsorships, and administrative projects.

Organizational Values:

Kids' Food Basket believes all children have a right to equitable, consistent access to the nutrition they need to grow.

Since its inception in 2002, Kids' Food Basket has grown from serving 125 students in Kent County to serving thousands of children daily across four counties (Kent, Ottawa, Allegan and Muskegon) with healthy nourishing meals through our flagship Sack Supper program and other community-driven meal provision programming.

In addition, over the past two decades, Kids' Food Basket has also increased healthy food access for our communities through the growth and distribution of sustainably grown produce on our two chemical-free farms. Nourishing healthier generations of children is at the core of Kids' Food Basket's mission and is what we strive for daily through our five commitments:

- **Nourish**: We feed our future by providing healthy, nutritious, ready-to-eat meals each weekday to children experiencing food insecurity.
- **Grow**: We increase healthy food access for our communities through the growth and distribution of sustainably grown vegetables and fruits on our chemical-free farms.
- **Learn**: We use our facilities and farms as classrooms to foster a deeper understanding of where food comes from and why it is important, empowering children to make lifelong healthy choices.
- **Engage**: We invite and include diverse perspectives to increase culturally responsive solutions and food equity in West Michigan.
- Advocate: We strive to increase our community's understanding of food access, why it is important and what we can do to ensure good food for generations.

Job Responsibilities:

- 1. Supports the VP and Senior Director of Philanthropy by managing the department calendar, scheduling meetings, and providing general administrative support.
- 2. Provides support to the Events team by managing sponsorship online submissions and applications, coordinating invoices, and handling follow-up tasks.
- 3. Collaborate with the Finance Team to manage the mail intake process, including opening, scanning, and coding donations into the donor database.

- 4. Edits and finalizes merged gift acknowledgment letters, processes donor thank-you communications and cards and handles donation receipting.
- 5. Provide backup support for the donor database, including gift processing, database maintenance, donor profile updates, duplication removal, list generation, and data analysis. Enhance expertise through cross-training and adherence to standard operating procedures. (Raiser's Edge)
- 6. Manages projects for the Philanthropy team, including direct mail campaigns and annual fund strategies, as needed.
- 7. Supports the Grants Team by coordinating the grants calendar and tracking grant details in the Raiser's Edge database.
- 8. Offers support and exceptional customer service to donors, addressing inquiries and ensuring a positive experience.
- 9. Perform additional duties as needed to support team goals and organizational needs.

Supervision Received:

General Direction: Plans and arranges own work. Uses a wide range of procedures to accomplish assigned objectives.

Supervisory Responsibilities:

No supervision: No supervisory responsibilities.

Education & Experience:

- 1. High school diploma or GED required. Associate degree preferred.
- 2. Two (2) or more years of relevant experience.

Other Knowledge, Skills & Abilities:

- 1. Proficient in Microsoft Office Suite.
- 2. Experience with CRM or donor database. Raiser's Edge preferred.
- 3. Knowledge of development, grants, and research.
- 4. Excellent written and verbal communication skills.
- 5. Strong organizational skills, excellent attention to detail, and strong attention to follow through.
- 6. Ability to work occasional evenings as needed to support events.
- 7. A sense of optimism and an assets-based way of viewing people and situations.
- 8. Ability to effectively interact with a diverse population from a variety of ethnic and socioeconomic backgrounds.
- 9. Have a desire to develop a basic understanding of hunger and poverty issues in West Michigan.

Physical Requirements:

Average Daily Physical Requirements	None	On Occasion	Less than 2 hours	2 to 5 hours	More than 5 hours
Work in stationary position					X
Move about work area			Х		
Use hands/fingers to handle or feel					Х
Reach with hands and arms		Х			
Ascend/Descend (stairs/ladder/etc.)		Х			
Bend, stoop, kneel, crouch, or crawl		Х			
Communicate with various parties					Х
Detect flavors or smells	Х				
Ability to push, pull and lift up to 30 pounds		Х			
Visual acuity					Х

Read and understand written word				Х
Drive/Travel		Х		
Operate computer and general office machines				×
Operate Machines:	Х			
Other:				

Environmental Conditions:

Average Daily Environmental Conditions	None	On Occasion	Less than 2 hours	2 to 5 hours	More than 5 hours
Normal office environment: No exposure to					
extreme heat, cold, noise or chemicals or					
hazardous equipment.					Х
Warehouse environment: Exposure to dust,					
warehouse equipment, varied					
temperatures, and noise.		X			
Farm: Regular and continuous exposure to					
outside elements such as weather, animals,					
insects, etc.		X			
Travel: Limited exposure to outside					
elements.		X			
Other:					

This job description outlines the primary duties of the role but may not include all responsibilities. Management may request additional tasks as needed. The Company reserves the right to amend this job description at any time. This document does not constitute an employment contract and does not alter the at-will employment relationship.

Benefits:

Kids' Food Basket offers a competitive benefits package to full-time employees including medical, dental, vision, short-term disability, life/accidental death & dismemberment, flexible spending accounts, 401(k) plan with employer match, a generous PTO policy with 4 weeks in the first year of employment, paid holidays, and more. Benefits eligibility begins on the first day of the month following the date of hire. 401(k) plan eligibility is after 6 months of employment.

Equal Employment Opportunities

Kids' Food Basket provides Equal Employment Opportunities (EEO) to all applicants for employment without regard to race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, height, weight, marital status, genetic information, qualified disability, veteran status or any other protected characteristic. In addition to federal law requirements, we comply with applicable state and local laws governing nondiscrimination in employment.

To be considered for the position, please visit and apply at:

 $\frac{\text{https://recruiting.paylocity.com/recruiting/jobs/All/78c2c01f-ca87-43be-b701-81ef8e0fc90a/165673---Kids-Food-Basket}{\text{Basket}}$

Please, no phone calls or walk ins. Applications will be accepted and reviewed on a rolling basis.